

# Comparisons of Job Characteristics

**Focus Occupation:** Dining Room and Cafeteria Attendants and Bartender Helpers (35-9011)  
**Associated Occupation:** Hosts and Hostesses, Restaurant, Lounge, and Coffee Shop (35-9031)

Compare Knowledge  
 Compare Skills  
 Compare Abilities  
 Compare Detailed Work Activities  
 Compare Tools and Technologies

|    |  |
|----|--|
| << | Focus occupation element is much lower             |
| <  | Focus occupation element is lower                  |
| 0  | Focus occupation element is at a similar level     |
| >  | Focus occupation element is at a higher level      |
| >> | Focus occupation element is at a much higher level |

## Knowledge

Similarity of Focus Occupation to Associated Occupation: 94

**Focus Occupation:** Dining Room and Cafeteria Attendants and Bartender Helpers (35-9011)  
**Associated Occupation:** Hosts and Hostesses, Restaurant, Lounge, and Coffee Shop (35-9031)

| Associated Occupation's Key Knowledge Elements | Average Rating, All Occupations | Associated Occupation's Rating | Focus Occupation's Rating | Evaluation of Focus Occupation |   |
|--|---------------------------------|--------------------------------|---------------------------|--------------------------------|---|
| Customer and Personal Service                  | 11.3                            | 14.2                           | 14.6                      | 0                              | Current knowledge level may be sufficient |
| Food Production                                | 2.1                             | 5.0                            | 5.3                       | 0                              | Current knowledge level may be sufficient |

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

## Skills

Similarity of Focus Occupation to Associated Occupation: 82

**Focus Occupation:** Dining Room and Cafeteria Attendants and Bartender Helpers (35-9011)  
**Associated Occupation:** Hosts and Hostesses, Restaurant, Lounge, and Coffee Shop (35-9031)

| Associated Occupation's Key Skills Elements | Average Rating, All Occupations | Associated Occupation's Rating | Focus Occupation's Rating | Evaluation of Focus Occupation |  |
|---|---------------------------------|--------------------------------|---------------------------|--------------------------------|--|
| Service Orientation                         | 7.9                             | 8.6                            | 8.1                       | 0                              | Current skill level may be sufficient                        |
| Persuasion                                  | 7.4                             | 8.0                            | 5.0                       | <<                             | Extensive development of skills in this area may be required |
| Negotiation                                 | 6.8                             | 7.4                            | 4.6                       | <<                             | Extensive development of skills in this area may be required |

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

## Abilities

Similarity of Focus Occupation to Associated Occupation: 65

**Focus Occupation:** Dining Room and Cafeteria Attendants and Bartender Helpers (35-9011)  
**Associated Occupation:** Hosts and Hostesses, Restaurant, Lounge, and Coffee Shop (35-9031)

| Associated Occupation's Key Abilities Elements | Average Rating, All Occupations | Associated Occupation's Rating | Focus Occupation's Rating | Evaluation of Focus Occupation |  |
|--|---------------------------------|--------------------------------|---------------------------|--------------------------------|--|
| Oral Expression                                | 12.4                            | 11.8                           | 6.7                       | <<                             | Extensive improvement in abilities may be required   |
| Oral Comprehension                             | 12.5                            | 11.1                           | 7.4                       | <<                             | Extensive improvement in abilities may be required   |
| Speech Recognition                             | 9.9                             | 10.0                           | 8.5                       | <                              | Some improvement in abilities may be required        |
| Trunk Strength                                 | 5.7                             | 7.6                            | 10.4                      | >>                             | Current ability level is likely more than sufficient |
| Stamina  | 4.0                             | 5.7                            | 7.8                       | >>                             | Current ability level is likely more than sufficient |
| Gross Body Coordination                        | 3.9                             | 5.6                            | 7.0                       | >                              | Current ability level is likely sufficient           |

The maximum possible rating is 25.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

## Activities that Both Occupations Have in Common

Similarity of Focus Occupation to Associated Occupation: 63

**Focus Occupation: Dining Room and Cafeteria Attendants and Bartender Helpers (35-9011)**  
**Associated Occupation: Hosts and Hostesses, Restaurant, Lounge, and Coffee Shop (35-9031)**

| Work Activities   | Exclusivity of Activity |
|---|-------------------------|
| Provide customer service  | 14                      |
| Understand government health, hotel or food service regulations | 68                      |
| Use oral or written communication techniques                    | 1                       |

Not all positions in these occupations will necessarily perform all of the listed activities. The exclusivity rating is an indication of how unique the activity is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations engage in that activity.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.

## Tools and Technologies that Both Occupations Have in Common

Similarity of Focus Occupation to Associated Occupation: 94

**Focus Occupation: Dining Room and Cafeteria Attendants and Bartender Helpers (35-9011)**  
**Associated Occupation: Hosts and Hostesses, Restaurant, Lounge, and Coffee Shop (35-9031)**

| Tools and Technologies                 | Exclusivity |
|--|-------------|
| Calculating machines and accessories   | 3           |
| Computers                              | 1           |
| Cooking and warming equipment          | 27          |
| Food and beverage dispensing equipment | 35          |
| Industry specific software             | 1           |

Not all positions in these occupations will necessarily use all of the listed tools and technologies. The exclusivity rating is an indication of how unique the tool or technology is amongst all occupations. The maximum rating is 100. High scores indicate that only a small number of occupations use that tool or technology.

Source: Alaska Department of Labor and Workforce Development, Research and Analysis Section analysis of O\*NET (Occupation Information Network) data.